

**Community Pharmacy Arden (CPA) – Meeting 7th May 2026 Holiday Inn Coventry
Hinckley Road, Coventry CV2 2HP Main meeting starts at 09:45 – closes by 15:00
(Executive Meeting 09:15-09:45)**

CEO	Fiona Lowe (FL);
Chair	Sam Griffiths (SG);
MEMBERS ATTENDING	Jas Heer (JH); Bal Heer (BH); Faye Owen (FO); Theresa Fryer (TF); Mike O'Donnell (MO); Baljit Chaggar (BC); Sumeet Randhawa (SR);
IN ATTENDANCE	Zoe Ascott (ZA); Conor Price (CP);

Apologies: Satyan Kotecha (SK); Steve Brown (SB);

Guests for open session: Dr Andrew Warner (LMC); Altaz Dhanani (ICB); Georgina Cady (ICB) INT / PCN representatives TBC.

Executive Meeting: SG, TF, FL, CP, ZA

CLOSED Session

Minutes & DOI:

Market Entry & CEO Report & Workplan:

CEO Report – refer to Box for full report.

Guest Session:

Georgina Cady and Sarah Johnson - ICB Update:

Andy Warner – LMC Update:

LPC and LMC Liaison Group – CP – Full report available from CP:

Dashboard - CP

CP developed a community pharmacy operational dashboard to provide a clearer monthly view of how pharmacies are performing, helping identify where support may be needed. The dashboard brings together data from multiple sources.

Dashboard reviewed by members.

Committee in agreement to provide a Pharmacy First Training event – CPPE 4 hour slot, would be on a Weekend.

QPMS – discussed, currently in Herefordshire and Worcestershire, but will be coming to Coventry and Warwickshire. LPC Member PCN linked to – will be invited to quarterly meetings. Discussion over member capacity to attend, will be within a working day, need to commit to the meeting.

Amend – North and South Leamington are now one PCN and INT – need to amend on docs

Note – must be mindful of cost to contractor when attending meetings, for example if have to get pharmacy cover etc. Will have extra resource in the Team. As well as INT ambassador roles.

Pharmacy Visits

- Google form reports reviewed from last visits. Discussion over benefits of pharmacy visits and questions to ask.

CCA questions – FO completed.