

**NPA EXPERT
GUEST SPEAKER
BALDEV BANGE**

PHARMACY SERVICES: THRIVE TO SURVIVE!

**MASTERCLASS IN
CLINICAL USE
OF GLP-1s**

**ADVANCED
SERVICES
UPDATES**

PLACES LIMITED, BOOK NOW!



**SERVICES PRACTICAL
SKILLS TRAINING**



**HOW TO SET
UP A PRIVATE
SERVICE!**

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DATE: SUNDAY 16TH NOVEMBER 2025 9:00AM - 2:45PM

**WHERE: ABBEY HOTEL, HITHER GREEN LN,
DAGNELL END RD, REDDITCH B98 9BE**



AGENDA

- | | |
|--------------------|---|
| 9:00-9:15 | Arrive + network |
| 9:15-9:30 | Welcome and Introduction – Fiona Lowe, CEO CPHW, CPA |
| 9:30-10:15 | Maximising Pharmacy Services Income – Baldev Bange (NPA)
Baldev joined the board of the NPA in November 2023. He is a business leader with a strong track record of revitalising businesses in the pharmacy and healthcare sector and is owner and superintendent pharmacist of a pharmacy group. |
| 10:15-10:35 | Streamlined integration of services - Daniel Wright (Deltera)
Daniel is the MD of Deltera, a company that provides a practice management system for private and NHS pharmacies in the UK to digitalize services, improve patient experience, and enhance operational efficiency. |
| 10:35-10:50 | Mounjaro: Update on the latest data – Sheila Chauhan-Moon (Lilly)
Sheila from Lilly will provide this update and will be available to answer any questions. |
| 10:50 | Comfort break |
| 11:10-11:30 | GLP-1s - clinical update – Andrew McKenna
This session will give a clinical background to the use of GLP-1s in weight loss and what the current evidence is to support this. |
| 11:30-12:30 | Private Services Success Workshop – Michelle Dyos (CHS)
Michelle will be running this informative session covering from concept to delivery and measuring success of your private services. Weight Management will serve as the example service used. |
| 12:30 | Lunch (provided) |
| 13:00-13:10 | Advanced Services Changes – LPC Update. |
| 13:10-14:30 | ECG practical skills
ECG will be providing some demonstrations and hands on training opportunities in the use of BP monitors, ABPMs, Otoscopes and more. |
| 14:30-14:45 | Q&A and close |

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