



5 June 2025

Dear colleagues,

This bulletin provides need-to-know information from the national NHS COVID-19 vaccination team, to support vaccination planning for providers.

If you have any queries, please contact your SVOC who can escalate via the SVOC/RVOC escalation route.

To access links in this bulletin please join the [Vaccinations and Screening FutureNHS Workspace](#). Previous editions of the bulletin are [here](#).

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Cross-programme updates

[NEW] [Key Supply Deadlines for End of Spring Summer 25 Vaccinations](#)

Dates	Important Action
Thursday 5 June	Final TDM run, for deliveries on Tuesday 10 June
Tuesday 10 June	Deadline for exception requests (for deliveries by Friday 13 June)
Friday 13 June	Final delivery day for all vaccine orders
Tuesday 17 June	Last day to administer vaccinations as part of Spring Summer 2025 COVID-19 campaign.

Exception Process

For deliveries needed between 11-13 June, you must submit an exception request that will require approval from system, regional, and national teams. Your request will be evaluated based on:

- Completion of a vaccine stocktake within the past 7 days
- Written justification for the vaccine described within request.

Please review the below guides for support completing these actions:

[How to request an exceptions order](#)

[How to record a stocktake](#)

Year-Round Vaccination Pathway from 18 June 2025

Comirnaty 30 JN.1 vaccines will continue to be available to designated sites identified by regional and system teams as participating in the year-round pathway. All orders should be submitted through the established exception process.

Need Support?

For urgent queries about final deliveries, please contact your [SVOC](#).

This information ensures timely ordering and administration of vaccines before the end of the Spring campaign. Please plan your final clinics accordingly.

[NEW] [Update to the PoC Site Onboarding Process and guidance in preparation for the Autumn Winter 25 COVID-19 & Flu Campaign](#)

Vaccination sites must use one of the assured PoC systems for their delivery model (GP, community pharmacy or hospital / vaccination centres) to record vaccinations for the AW25 National Covid-19 and Flu vaccination programmes.

For Community Pharmacy Sites:

Community Pharmacy Point of Care (PoC) provision for the National Flu programme is now commissioned under the national contract with suppliers, eliminating the need for regional local commissioning.

Successfully awarded PoC providers are undergoing assurance, with five expected to be certified for recording both Flu and Covid-19 vaccinations. Progress can be viewed here: [Community pharmacy - NHS England Digital](#)

Pharmacy vaccination teams should select an NHSE assured PoC provider and contact them directly to set up new accounts. Contact with these providers will be possible from 7 August 2025 (subject to assurance completion). Teams may continue with their current assured PoC system unless notified otherwise. After assurance is complete, they may switch providers. For System onboarding please follow the guidance on NHS Futures: [Point of Care Systems Community Pharmacy - Vaccinations and Screening - FutureNHS Collaboration Platform](#)

For General Practice (PCNs)

There is no change to the current process. PCN Sites will continue recording COVID-19 and Flu Co-admin on PoC systems, with site details and preferences confirmed via the Regional Vaccination Operations Centres (RVOC) during site assurance. Flu-only vaccinations must be recorded in GP IT systems.

Following assurance and confirmation of completion of readiness assessments, the PoC Site Management Team will share site and IT contact details with the designated provider, who will supply login credentials. Site details for onboarding will be shared with the supplier from 7 August 2025.

Hospital Hubs and Vaccination Centres

There is no change to the current process. VC and HH sites must use RAVS (NHSE Record a vaccination service) to recording their Flu and Covid-19 vaccinations. Your regions are responsible for inviting you to use the service.

If your site is part of an approved delivery setting and you want to use RAVS as your POC system to record vaccinations, contact your Regional Vaccination Operations Centre (RVOC). They will assess your eligibility, and if approved, onboard your site. You will then receive a welcome email.

To book a RAVS webinar please go to: [Apps - RAVS](#)

PoC System Onboarding Documentation and Webpages:

- NHSE Futures Links to the PoC webpage, which includes FAQ documentation, A Site PoC process guide and PoC system issue resolution guidance [Point of Care Systems Delivery Models - Vaccinations and Screening - FutureNHS Collaboration Platform](#)
- Available assured POC systems and supplier including CP PoC assurance updates will be published at [Vaccinations Point-of-Care Solutions - NHS England Digital](#)

For questions not covered in the links above, please contact england.poconboarding@nhs.net

[NEW] *New* Appointment Management Service for the National Booking Service will be available for the next Autumn Winter COVID-19 Campaign

We are excited to announce that in August 2025, we will be rolling out a brand-new, improved system to manage your COVID-19 and Flu vaccination appointments on the National Booking Service, called “Manage Your Appointments”.

This upgrade is part of our ongoing commitment to deliver against the NHS Vaccination Strategy. You can expect improved navigation, a more intuitive user-friendly design and many new features – such as the ability to set your own appointment lengths.

Next Steps

In August 2025 Site Managers will receive an email with log in details and more information. There will be new guidance pages available and many training webinars to attend.

If you are currently using Q-Flow, your site details and site manager users will be migrated over to the new system for you automatically. All Q-Flow access will be removed in July 2025.

User insight

Do you have ideas on how we can improve the appointment service? Have you ever experienced pain points with the current system? We continually gather user insight and listen to your feedback to make ongoing improvements. If you are available to help with our user research now, you can volunteer by signing up [here](#). Your input will help us to create a service that meets your needs.

If you have any questions, please contact nbsonboarding@nhs.net

[REMINDER] National Booking Service - Help Us with User Research: Your Insights Matter

If you work at a Vaccination Centre / PCN Site or Community Pharmacy then we need your help to shape the future of the appointment management service.

Why your voice matters

The current system Q-Flow (*the appointment management system that interacts with the National Booking Service*) is being replaced, and we want to understand our users' needs, preferences, and pain points, to create a brand-new product that is functional and easy to use.

If you want to have a direct impact on the products and services you use every day, then this is an exciting opportunity for you!

What's in It for You?

- **Be Heard:** Your feedback will directly influence the design and functionality of our products.
- **Exclusive Previews:** Get early access to new features and products before they hit the market.
- **Make a Difference:** Help us build solutions that truly meet the needs of our community.

How to Get Involved

Joining our user research panel is easy! Simply sign up at [here](#) and complete a short survey to get started. We'll match you with research opportunities that fit your interests and schedule. Or you can also contact the user researcher leading on the project Jelena Stankovic at jelena.stankovic1@nhs.net if you have any questions.

Spread the Word

Know someone who would be perfect for this? Share this opportunity with colleagues. The more voices we hear, the better we can make our product.

[REMINDER] [Weekly Stocktake Reminder for Healthcare Staff](#)

Important: Please continue completing your vaccine stocktakes every 7 days.

Why this matters

Your site must be stocktake compliant to:

- Receive vaccines through the targeted deployment model (TDM)
- Access vaccines through the exceptions process

When you don't need to complete a stocktake

You only don't need to complete a stocktake for a specific vaccine when:

- Your site has never received this vaccine before (including in previous campaigns)
- Your most recent stocktake for this vaccine recorded zero doses

After receiving vaccines

Once you've received a delivery of any vaccine, you must begin recording stocktakes every 7 days to maintain compliance.

Guidance

[How to record a stocktake](#)

[How to request an exceptions order](#)

[How to switch on order notifications](#)

If you have any questions about the stocktake process, please contact your local [SVOC](#).

[REMINDER] Sign up process launched for the Autumn Winter 2025/26 COVID-19 and flu vaccination services

Providers who wish to deliver the COVID-19 Vaccination Service from their healthcare premises from 1 October 2025 are now invited to sign-up through the [NHSBSA webpage](#). The deadline for submissions is 16 June 2025. Any provider who wishes to participate in the programme must read the guidance which outlines the process. Providers who already hold contracts which end on the 31 March 2026 do not need to participate in this process.

We have published:

- COVID-19 vaccination enhanced service specification for [general practice](#) and [community pharmacy](#)
- COVID-19 vaccination [NHS Standard Contract Schedules](#) for public cohorts
- [Guidance](#) on the COVID-19 Vaccination Service Site Sign-up Process
- [Seasonal influenza letter](#)

The influenza vaccination service specifications for the 2025-26 programme are due to be published shortly.

Further national links and resources

Operational notes:

You can find all the latest operational notes on FutureNHS [here](#).

You can find communications resources on FutureNHS [here](#).

Previous bulletins:

Previous editions of these bulletins can be found [here](#).

Other Resources:

[Coronavirus vaccinations](#): Our Digital team helps you access up-to-date information, training and onboarding guides related to the tech and data solutions that are supporting the Covid-19 and seasonal flu vaccination programmes.

[COVID-19 Vaccination Programme FutureNHS page](#) provides members with access to key documents, resources, webinar recordings and case studies.

[Campaign Resource Centre](#) (registration is simple and open to all) will be the home for our public communications resources throughout this campaign.

[Equalities Community of Practice](#), with bespoke tools, resources and content for engagement and practice in supporting and learning from people and partners within underserved communities and equalities groups.

[Supply and Delivery Hub](#) helps you access key information in a timely way and helps support you to deliver your local vaccination service. Here you will find the latest delivery information alongside the latest supply chain and customer service FAQs and other helpful information.

All COVID-19 vaccination queries for national teams should be escalated via the SVOC/RVOC process. Current SVOC email addresses can be found [here](#).