



COMMUNITY PHARMACY ARDEN GENERAL UPDATE 15th May 2025

Information is subject to change and is as accurate as we can ascertain at date published.

If your pharmacy is part of a larger organisation (CCA, IPA), please consult with your HO in relevant matters.

CPCF UPDATE EVENT 6th July 2025 10am-2pm. This will be held at The Holiday Inn in Coventry and will cover off the important details of the new contract, local organisational changes, need-to-know advanced services changes, PQS, CPPE training, opportunity to practice otoscope skills and more. Agenda and booking link to follow.

CPCF 2024/25 & 2025/26

All of the CPE resources created to support contractors with the new CPCF agreement, including different FAQs, can be found [here](#).

One Day Left to Make Your Aspiration Payment Claim!

The Aspiration Payment claim window closes at 11.59pm tomorrow (16th May 2025). We encourage all pharmacy owners to take advantage of this funding opportunity and ensure they are prepared to submit their aspiration payment claim within the specified timeframe.

1. LOCAL

Warwickshire CGL Service

We have agreed an 8% increase on the new contract initially sent out to pharmacies who provide DUS commissioned via CGL. This will be finalised and sent out in the coming weeks. Please contact Eva with any queries : eva.ahwlp@gmail.com. More information to follow.

May Bank Holiday Rotas

Please find the information on bank holiday opening on our website.

<https://arden.communitypharmacy.org.uk/our-news/may-bank-holidays-pharmacy-rotas/>



ICB Communication on Pharmacy Clinical Lead departure.

Dear Colleague

You may be aware of the departure of our colleague Arrandeep Konkon (Arran) on 31st March 2025. At this current moment, with all the changes that are due to take place within the ICB following the cuts announced by the Department of Health in March, his role of Community Pharmacy Clinical Lead will not be recruited to as naturally, there is currently a vacancy freeze within the ICB. With that in mind, some of his functions has transferred temporarily to members of the Medicines Optimisation Team within the organisation, the details of which you can find below:

Workstream	Who	Contact
IP Pathfinder	Natasha Jacques	natasha.jacques1@nhs.net
Pharmacy 1st/Oral Contraception Service	Lisa Scullion	lisa.scullion@nhs.net
Smoking cessation national service	Lisa Scullion	
DMS	Amandeep Bhandal	amandeep.bhandal@nhs.net
Supply chain working group	Natashan Jacques & Lisa Scullion	
Palliative care schemes	Amandeep Bhandal	
Antiviral stockholding	Jas Sagoo	jas.sagoo@nhs.net
Hypertension Case Finding	Jas Sagoo	-

If you have any queries around the above services, then please do reach out to the contacts above.



2. REGIONAL/ NATIONAL

Subject: Update to NICE guidance TA878 – Covid-19 Treatment

Please see republished NICE guidance TA878 - Nirmatrelvir plus ritonavir, sotrovimab and tocilizumab for treating COVID-19. NICE has withdrawn its recommendation for access to the treatment for a broader eligible population (people with diabetes, obesity or heart failure, or aged 70 years or over).

NICE's recommendation for the broader group was based on a confidential temporary reduced price. As NICE was considering if the recommendation needed to be reviewed due to the evolving COVID-19 landscape and emerging data from NHS England, the company set a new list price of £829, effective from 1 May 2025. As a result, NICE has withdrawn its recommendations for the broader population and Paxlovid will only to be recommended for patients at highest risk of serious illness.

Although government purchased stock is no longer available to order, pharmacies can continue to dispense free stock already in the system until 24 May 2025, to ensure that the patient completes the 5-day course before it expires on May 31st 2025.

The community pharmacy NHS Lateral Flow Device (LFD) Tests Supply Service will continue to be available for eligible patients outlined in the republished guidance - as defined in Section 5 of TA878.

FSRH Statement: Glucagon-like peptide-1 (GLP-1) agonists and oral contraception

Pharmacist and Pharmacy staff providing the oral contraception service and dispensing oral contraception are encouraged to ask individuals if they are using GLP-1 agonists and provide appropriate advice.

The Faculty of Sexual and Reproductive Health (FSRH) is advising that individuals use contraception whilst using GLP-1 agonists with additional advice for those using Tirzepatide (Mounjaro®).

Individuals using Tirzepatide (Mounjaro®) and oral contraception should switch to a non-oral contraceptive method, or add a barrier method of contraception, for four weeks after initiation and for four weeks after each dose increase.

Link to statement and patient and leaflet:

<https://www.fsrh.org/Public/Public/Documents/FSRH-statement-Glucagon-like-peptide-1-agonists-and-oral-contraception-Feb-2025.aspx>



Reminder: Complaints Report

Each year, ending on the 31st of March, pharmacies must prepare an annual complaints report. This year will follow the same process as last year with rather than contractors submitting an email or paper return to, the information will need to be provided by completing the Microsoft Form linked below. This will ask the same questions that are contained within the commonly used CPE template. **The deadline to complete will be 30th May 2025.**

<https://forms.office.com/e/nwXQTMx3NG>

If you have received more than 10 complaints and wish to submit via a spreadsheet, please request via email to nhsbsolicb.pharmacy-westmidlands2@nhs.net and this will be provided.

Large Body Corporates will receive a spreadsheet to supply the same information. Please check with Head Offices who will be completing on behalf of the branch to avoid duplication of efforts

Mental Health Awareness

As it is Mental Health Awareness Week, we want to remind everyone of the PQS requirement to complete the CPPE "Consulting with people with mental health problems" e-Learning. This training is essential for better patient care in New Medicine Service (NMS) consultations. Please review your CPPE records and ensure you are up to date, reaffirming your commitment to mental health awareness and education. Further information on the PQS can be found [here](#).

Independent Pharmacy Awards 2025 Now Open for Entries!

The Independent Pharmacy Awards for 2025 is now open for entries. Please see the documents below for further information on the categories, and how to nominate. The closing date for entries is 15th July 2025.

[IPA 2025 Press Release](#)

[IPA 2025 - Call for Entries](#)

Online CPPE Events

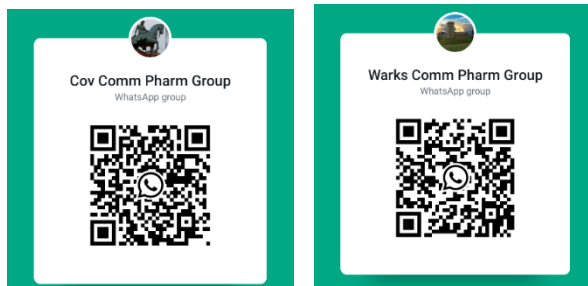
The next set of online workshops are now live for booking. See the documents below for further details on workshops and resources:

[CPPE Workshops – March to July 2025](#)

[CPPE Resources – March to May 2025](#)



Finally....Whatsapp Groups Reminder to share the WhatsApp groups with others who work in community pharmacy within Coventry and Warwickshire.



CONTACT INFORMATION:

Office Phone M-F 10-3 or answer phone
outside of this time: 01386 897529

Office main email: ahwlpc@gmail.com

Support Officer: eva.ahwlpc@gmail.com

Chief Executive Officer: fionalowe@nhs.net
07792970382

USEFUL LINKS:

[CPA Website](#)

[CPHW Website](#)

[CPE Newsletters](#)

[CPE Payment Timetable and Deadline Tracker](#)

[CPE CPCF Important Dates](#)

[Virtual Outcomes - Pharmacy Training](#)