

Community Pharmacy Arden – AGM and collaborative workshops 19th October at Holiday Inn Coventry

Attendees: Eva Cardall, Caroline Harvey, Bal Chagger, Satyan Kotecha, Jas Heer, Mike O’Donnell, Theresa Fryer, Sumeet Randhawa

Liam Stapleton (Metaphor) – Facilitator

Apologies: Bal Heer, Faye Owen, Sam Griffiths & Fiona Lowe

Guests: Altaz Dhanani (ICB), Roma Holland (ICB), Arran Konkon (ICB), Simon Doble (ICB), Sarah Johnson (ICB), Burhan Zavery (HCRG Care Group), Stephen Giles (HCRG Care Group), Craig Henderson (Change Grow Live), Kerisha Collins (Change Grow Live) and Mandip Rooprai (CPPE)

Pfizer Rep (sponsoring) and Microlife Rep (discounted ABPM)

Plan for the day

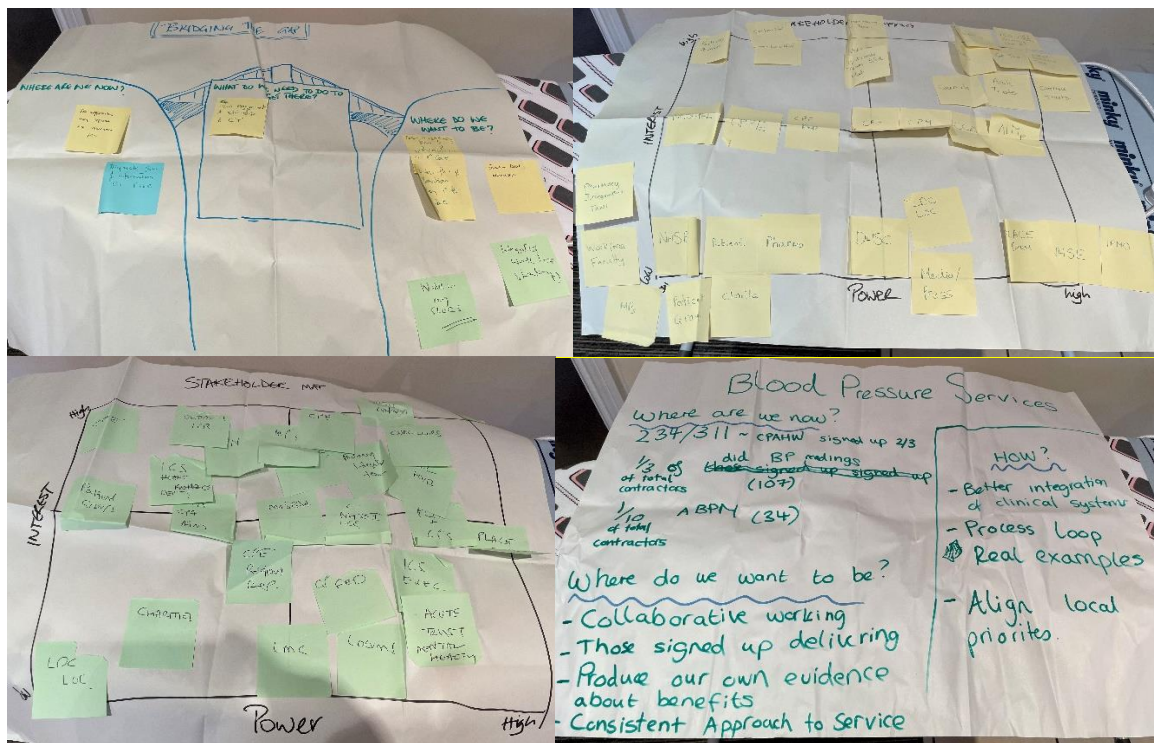
CPA held collaborative workshop sessions around the AGM.

These were as follows, but of note is that the New Services Section 11.25 was not covered as planned due to time issues, but the contents were covered as examples in other sessions. POD discussion was also postponed.

Agenda

9:00	Registration and networking
9.30	Welcome and set up for the day
9.40	Fuller Team of Teams
10.20	CPPE Training available
10.40	System working - the current reality / Stakeholder mapping & prioritising
11.15 - 11.25	Break
11.25	New Services - CCS & OC & GPCPCS (3 groups)
12.10	BP - boosting BP: ABPM conversion and increasing referrals from GPs / POD
12.50	Review of the morning
13.00 - 14.00	Lunch and AGM
14:00	Local Services - SH & DUS & IP (2-3 groups)
14:45	Supply Chain
15:00	Contractor Engagement - Tutorials / Videos
15:20	Round up and next steps

We welcomed a wide range of stakeholders from the ICB. It is the first time that the LPC has tried this format with Commissioners and Stakeholders, the intention is to embrace the local integration opportunities and work towards Fuller Implementation. The workshops were a success and good outputs, which will be pulled into a plan for the LPC and colleagues to deliver on the integration agenda. The flipcharts and feedback will be presented at the January LPC Meeting to support budgeting and associated workplan. Liam will support with the pulling of outputs and preparing an article in one of the pharmacy magazines around our innovative approach. Some sample flip charts that were produced:



Then AGM opened at 1pm and 12 contractors voted giving us a total of 48 accepting the accounts, 36 having been received ahead of the AGM via postal vote.

Local Services

It was great for CPA to meet face to face with some of the local commissioners. Of note was the new Sexual Health provider company, HCRG Care Group. They will be taking over the contracts across Coventry and Warwickshire from April 2024. It was very useful to have discussions with their representatives about what this would mean for pharmacies in terms of payment and expectations. They will send us the proposed specs and PGDs as soon as possible in the new year.

Supply Chain

JH led a group discussion on the current status of supply chain. The group discussed how this was causing issues and pressure for pharmacies and also across the system, with viewpoints and positions not understood well across sectors. We discussed the LPC production of some one-page content and comms to support education of all regarding: how pharmacies are paid and where responsibility may sit for each part of the process. The latter was an issue of debate across the group. Some arguing that profit needs to be seen across the whole prescription and not viewed on a per-item basis, others saying

LPC Office: Unit 24 Basepoint Business Centre; Crab Apple Way, Vale Park, Evesham, WR11 1GP

that the margins are so tight that this approach is no longer viable. The CPA will prioritise accurate and clear communication regarding how pharmacies are paid for prescription, specifically with regards to not requesting brands in dose section.

Information Only - Finance pack – for all members to review ahead of next meeting. Exec and Finance Group will meet in November to discuss it in more detail.

Next Meeting date: 11/01/2024 on teams.

Minutes accepted: 11/01/2024