



COMMUNITY PHARMACY ARDEN GENERAL UPDATE 14th December 2023

Information is subject to change and is as accurate as we can ascertain at date published.

CPCF Important Dates Updated

CPE has updated their CPCF Important Dates information. You can access this useful page [here](#).

Register for the Pharmacy First service by 30th January 2024!

The service specification and clinical pathways for the Community Pharmacy Advanced Pharmacy First Service are now available on the NHS England website [here](#). Community pharmacies that have not yet registered to deliver these services are encouraged to do so via the '[Manage Your Service](#)' platform. Pharmacies that are already delivering the Community Pharmacist Consultation Service (CPCS) will be required to 'opt in' by **midnight 30th January 2024** in order to qualify for the one off initial fixed payment of £2000. The existing [CPCS specification](#) will continue to be available on the NHS England website until 30th January 2024.

Pharmacy contractors should ensure that their service information is also up-to-date on their profiles using the [NHS Profile Manager](#).

Pharmacy First service resources

Please check out the resources below to help you prepare for the Pharmacy First service due to start at the end of January.

[Pharmacy First – starting to prepare](#)

[Pharmacy First: Claim window now open for initial £2,000 fixed payment](#)

[CPE Briefing 032/23 Pharmacy owner checklist – implementing the NHS Pharmacy Contraception Service](#)

[Hypertension Case-Finding Service](#)

You can find further details and guidance from CPE [here](#).

We'll also be adding resources to the LPC website on this [page](#).

Pharmacy First Otoscope

To provide the new service, contractors will need to have an Otoscope. It is advisable to order this as soon as possible to ensure you have one for the service start date (currently set as 31/01/2023) as there will be an uplift in demand that may cause order delays. Annex C of the [Service Specification](#) gives guidance on how to select an otoscope for the service.



Implementing Pharmacy First Webinar Series

Some of the CPE webinars in January are still available for sign up and the recordings of all webinars will appear on this [page](#) if you have missed them.

There's also a very useful Contraception webinar recording by NHS Midlands [here](#) (requires log-in).

Training from Virtual Outcomes

The following training modules are available from Virtual Outcomes to support the Pharmacy First service:

[NHS Pharmacy Contraception Service](#)

[Pharmacy Oral Contraception Service - Surgery and Sexual Health Training](#)

[Hypertension Case Finding Service – Pharmacy Training \(updated\)](#)

[Community Pharmacy Hypertension Case-Finding Service - GP Surgery Training](#)

There are also plans to release several other modules for the Pharmacy First service in early January, including an overview of the service for pharmacy teams, separate modules for each PGD, and a module for GP surgeries.

There's also a training module in the library on delivering Online Consultations which will be very useful for pharmacists. You can access all modules on the Virtual Outcomes website [here](#). These training modules are currently free for all our contractors.

Implementing the Foundation Pharmacist Training Year 2025/26 – HEE

You can find lots of information about the Foundation Pharmacist Training programme on the following HEE [page](#), including this [presentation](#) and information about the [Oriol national recruiting scheme](#). Registration for the 2025-26 cohort year will open in early January 2024.

NHS 111 Urgent Care Service Health Professional Feedback Form

For West Midlands Pharmacies if they would like to raise a concern regarding a referral from NHS 111, this can be done via completing the [attached form](#) and returning to: **Feedback111.derbyshire@nhs.net**

For urgent queries for active patients, these can still be raised 24/7 with our Operational Supervisors:
DHU Health Care Professional Number – External Access – **0300 1000 414** (#3 NHS111 Shift Manager)

Consultation on Pharmacy Supervision

Community pharmacists and pharmacy technicians are invited to take part in a consultation by DHSC. This consultation seeks views on proposals to modernise medicines legislation governing what tasks must be undertaken by a pharmacist, or under the supervision of a pharmacist. This work is part of a series of reforms to make full use of registered pharmacy technicians' knowledge and skills and free-up pharmacist time to deliver more clinical services.

You can access details of this consultation [here](#) until 29th February 2024.



National Patient Safety Alert: Tresiba

There's a potential for inappropriate dosing of insulin when switching insulin degludec (Tresiba®) products. You can read the full CPE guidance [here](#).

Reminder: National Safety Patient Alert: Valproate

All valproate containing products reclassified as special containers from October 2023. Details [here](#) and [here](#).

Reminder: Mandatory Workforce Survey

Don't forget to complete the Mandatory Workforce Survey by **17th December** if you haven't already!

[Annual workforce survey - Community Pharmacy England \(cpe.org.uk\)](https://cpe.org.uk)

Pharmacy Bank Holiday Opening Hours

Pharmacy premises must exhibit a notice, based on information provided by NHS Midlands, at times when the premises are not open. Where practicable the notice should be legible from outside the pharmacy premises, specifying the addresses of other NHS pharmacies and the days on which and times at which drugs and appliances may be obtained from those addresses. There's a printable list available for download [here](#), including a QR code which opens Google Maps showing the location and bank holiday opening hours of pharmacies in the region.

The pharmacy opening hours across the Midlands region can also be accessed by patients and healthcare professionals on the NHS website [here](#).

Pharmacy contractors are expected to have updated their own NHS UK and DoS profiles. If DoS Profile has not been updated, pharmacies will need to request emergency profiling changes by the DoS team by phoning 0300 0200 363. Please note: If your pharmacy is not listed, it is because NHS England has not been notified of the opening hours.

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PHARMACY SERVICES UPDATE CW – DECEMBER 2023

Pharmacy Services Information Packs

We will be sending out Pharmacy Services information packs with printed materials relating to the Advanced Services, with particular focus on the new and updated services: Pharmacy First, Pharmacy Contraception Service and Hypertension Case-finding Service as well some local information to assist with service delivery. These will be posted in early January but some of the resources will be uploaded to our [website](#) this week.

Pharmacy First

We are very excited about the launch of this service but recognise there is a lot of training and preparation for teams. Actions to take:

1. [Download](#) the service specification PGDs and clinical pathways
2. Sign up on MYS, ideally before 31st December
3. Place an order for an otoscope (guidance in annex c of service specification)
4. Consider the IT system you will use ([link](#))
5. Brief team and develop training plan with pharmacists using the [CPPE self-assessment](#)
6. We are finalising face to face training events to support Pharmacy First practical skills and history taking with big emphasis on ENT. So order and bring your otoscopes!
Full details will follow and all will work with codes as for our two LPC areas only.
21st January morning and afternoon sessions – Worcester Venue – Bank House TBC
23rd January evening session – Worcester Venue – Bank House TBC
24th January evening session – C&W Venue - Warwick University TBC
28th January 2 morning and 2 afternoon sessions – C&W Venue - Warwick University TBC
18th February TBC – mop up session. See our [website](#) for updates.
7. Develop a SOP for the service or update your CPCS SOP in readiness for service launch.

Advanced Pharmacy Contraception Service

This service now includes initiation as well as continuation. Information regarding sign up or opt-in is available on CPE. Useful links:

1. [Service Specification](#)
2. [CPE guidance](#)
3. [CPPE](#)
4. [Local Formulary CW](#)
5. [Sexwise](#)
6. [Contraception Choices](#)
7. [Brook](#)

Advanced Case-finding Hypertension Service

A reminder that this service can now be undertaken by a suitably trained member of staff. It is also important to ensure that where indicated patients are offered an ABPM reading. It is part of the Service Agreement that the pharmacy has an ABPM machine.

Advanced Smoking Cessation Service

If you have signed up to this service, you must action referrals and provide the support and NRT as described in the Service Specification. If you no longer wish to provide this service, you must deregister on MYS but be mindful that you must give 30 days' notice. If you are unsure, please check your MYS to see if you are registered for the service.



LPC Support over Christmas

The best email to use is ahwlpc@gmail.com – this email account will be checked twice a day during the Christmas period apart from the bank holidays. In case you have any urgent enquiries, please message Fiona on 07792970382.

We'd like to take this opportunity to wish all our Pharmacy Contractors and partner organisations a very happy Christmas and New Year.

If you have any questions or comments regarding this update, please contact the LPC Team. Copies of our previous newsletters can be found [here](#).

CONTACT INFORMATION:

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USEFUL LINKS:

[CPA Website](#)

[CPHW Website](#)

[CPE Newsletters](#)

[CPE Payment Timetable and Deadline Tracker](#)

[CPE CPCF Important Dates](#)

