

# Guidance to Midlands Community Pharmacy Teams on managing Extended Care Services

## What Are Extended Care Services

Pharmacists that have signed up to a service to supply selected prescription only medicines

- Tier 1: UTI for females aged 16-64  
Bacterial conjunctivitis in children under 2
- Tier 2: Skin conditions
- Tier 3: Otitis Media

To learn more about the Extended Care Services please visit

<https://tinyurl.com/s2nu3b77>



## Service Availability

The service should be offered during all opening hours. **All pharmacists** (including locums) must be trained to offer the service.

In exceptional circumstances, if no pharmacist is available the patient can be signposted to another pharmacy.

Before signposting, availability at the other pharmacy must be checked.

For a list of pharmacies visit <https://tinyurl.com/2wxkhfyu>



## Referrals

**Patients do not need a referral to access the Extended Care Services**

Practices may refer patients via CPCS referral routes – PharmOutcomes or nhs.net email.

**Please ensure all members of the pharmacy team know about the service and how to manage requests when the service is both available, and in exceptional circumstances when not available**