

CPPE resources to support delivery of community pharmacy services

Pharmacy services: delivering quality

<https://www.cppe.ac.uk/programmes//services-e-01/>

Here we identify resources that support the delivery of advanced and enhanced services, such as:

- our page on the [NHS Discharge Medicines Service](#) and our e-learning [NHS Discharge Medicines Service: improving outcomes for patients transferring care](#)
- our programme [New medicine service \(NMS\)](#) and our page on the [Antidepressants New Medicine Service pilot](#)
- our gateway page on [the Community Pharmacist Consultation service \(NHS CPCS\)](#)
- our page on the [NHS Oral Contraception Management Service](#)
- our page on the [NHS community pharmacy hypertension case-finding pilot](#) and our [hypertension gateway](#)
- our page on the [NHS Smoking Cessation Service](#) and [our smoking gateway](#)
- our [clinical factsheets](#) – to enhance or support clinical services or prescribing

Pharmacy Quality Scheme (PQS)

The PQS forms part of the Community Pharmacy Contractual Framework (CPCF). It supports the delivery of the NHS Long Term Plan. Community pharmacy contractors are rewarded for delivering quality criteria in three quality dimensions: clinical effectiveness, patient safety and patient experience. Up-to-date information is [available on our website](#), and learners can [log in to view progress against PQS requirements](#).

Declaration of competence (DoC)

Our DoC was developed to assure commissioners pharmacy professionals are service-ready and have the appropriate knowledge, skills and behaviours to deliver high-quality, consistent services. See more on [our DoC factsheet](#), our [guide to using the DoC system](#) and [our information for commissioners](#).

Leadership development

Pharmacy professionals have access to CPPE's leadership, management and skills-focused resources, establishing transferable skills to enhance both professional and personal life for people at any stage of their career. Our leadership programmes use the NHS Leadership Academy's Healthcare Leadership Model, providing a competency framework to support your development and improve delivery of services and outcomes for the people accessing those services.

- [Life skills – developing your potential e-course](#)
- [Business skills](#)
- [Leadership for HLPs](#)
- [Leading for change](#)
- [CPhO's pharmacy leaders development programme](#)