
COMMUNITY PHARMACY ARDEN GENERAL UPDATE 18th May 2023

Information is subject to change and is as accurate as we can ascertain at date published.

DHSC and NHS England contractor letter published

The Department of Health and Social Care (DHSC) and NHS England have published a letter to community pharmacy owners updating them on the Community Pharmacy Contractual Framework (CPCF) arrangements. The letter brings together updates on services, funding and the imposition of regulatory changes in this financial year as previously announced. Find out more on PSNC [here](#).

PSNC Webinar: Government plans and the negotiation process

PSNC will be holding a webinar on **Monday 22nd May, 7pm** to explain to pharmacy owners what will happen next regarding government negotiations. In this webinar, led by PSNC Chief Executive Janet Morrison, PSNC will talk about what we know about the wider policy context to the recent announcement, set out how the negotiations will work and our approach to them, and hear your thoughts and questions. Please note, registration for this event will close at 5pm on Monday. Register for the webinar [here](#).

If you missed the previous PSNC webinar about the Regulatory Changes held on 16th May, a recorded version will soon be available on the PSNC website.

UEC CPCS: Urgent and Emergency Care settings can now refer patients to community pharmacists

As part of the CPCF agreement, a new referral pathway to CPCS has been introduced to take referrals from urgent and emergency care settings. The pathway has gone live from 15 May 2023 and urgent treatment centres and emergency departments can start to refer patients for a consultation with a community pharmacist for a minor illness symptom or for an urgent supply of a regular medicine, using an IT solution which meet the minimum digital requirements of the service (as specified within the [NHS CPCS Technical Toolkit](#)).

A [toolkit](#) of supporting information, [including an updated CPCS specification](#), has been produced to assist regional and ICB teams with their mobilisation plans.

In addition, contractors should note that from 1 June 2023 in a change from the previous service specification, claims for payment should be submitted within one month of, and no later than three months from the claim period for the chargeable activity provided.

Selling PPCs through pharmacy

The selling of PPCs is optional for pharmacies. Patients can purchase PPCs directly from the NHSBSA website, and this is the recommended route to help them identify the PPC that is right for them.

- Patients can purchase an HRT PPC online at www.nhsbsa.nhs.uk/hrt-ppc or telephone 0300 330 2089.
- A standard (3 or 12-month) PPC can be purchased from www.nhsbsa.nhs.uk/help-nhs-prescriptioncosts/nhs-prescription-prepayment-certificate-ppc or telephone 0300 330 1341.

Both pages also describe the scenarios each type of PPC may be best suited to. If a patient is unsure or needs more guidance, they can use the [NHSBSA's online eligibility checker](#).

Pharmacy teams should note, selling of PPCs in pharmacy may be beneficial for patients who require assistance for example due to difficulties using and/or accessing the internet.

PSNC's [Prescription Prepayment Certificate \(PPC\) Poster](#) contains a QR code which can be scanned by a patient to take them directly to NHSBSA's website to purchase a PPC.

Serious Shortage Protocols (SSPs)

Several SSPs have recently expired. Find out more on PSNC [here](#). You can check the list of currently active SSPs on the following NHS [link](#).

Menopause Training by Virtual Outcomes

The latest pharmacy training course is now available from Virtual Outcomes about menopause. To access the content, please log in with your pharmacy's credentials [here](#). A flyer can be downloaded [here](#).

LOCAL NEWS

Annex C Updates for Coventry and Warwickshire

We sent out copies of the updated Annex C contact information sheet to pharmacies on Tuesday. Emails were sent to your shared NHS email as well as individual emails on our mailing list. If you haven't received this document, please get in touch and request a copy.

Extended Care Tiered Services

The deadline for returning the new signed PGDs for the Extended Care Services is the 31st May. **From 1st June those who have not returned their paperwork will not be able to continue to provide the Extended Care Services and they won't be accessible via the pharmacy's PharmOutcomes.** The old PGDs expired on the 31st March and we have been operating in a grace period for the past two months. Please check you have followed the instructions on PharmOutcomes and returned the signed documents correctly if you wish to continue to provide these services.

Medicines Optimisation

ICB Medicines Optimisation has provided us with the outline of the first phase of the Prescribing Efficiencies Workplan. Some of this work is already underway. They are supporting surgeries to make some of the changes below and have endeavoured to communicate with the local pharmacies before initiating any switch work to enable the pharmacies to manage their stock levels.

Phase 1

Fostair 100/6 (and generic) to Luforbec 100/6	Oxycodone MR tablets + branded oxycodone to Oxeltra MR or other cost-effective alternative	Generic and branded Fentanyl patches to Mezolar/Matrifen	Generic and branded Buprenorphine patches to Sevodyne or other cost-effective alternative	Quetiapine XL generic and brands to Sondate XL or other cost-effective alternative	Generic felodipine MR to branded Delofine XL
---	--	--	---	--	--

Stop Smoking Service Warwickshire

Everyone Health has been awarded the Integrated Healthy Lifestyles contract, which will continue with the Fitter Futures Warwickshire branding, and will bring together the Stop Smoking, Adult Weight Management, Physical Activity on Referral and NHS Health Checks programmes. Please see the below sections in relation to Stop Smoking services and next steps. (This information has also been added to the LPC website [here](#).)

Delivery and contracts

Pharmacies will not continue to deliver smoking cessation in the new service, and the service level agreement will cease on the 30th June 2023. From the 1st July, Everyone Health will be delivering a 12-week smoking cessation programme including behavioural support and Nicotine Replacement Therapy.

To ensure delivery of the smoking cessation ends on the 30th June, Pharmacies will need to stop delivering the programme week commencing 22nd May. This will allow patients to achieve their 4-week quit following on from setting a quit date. All smoking cessation activity up to and including the 30th June will be reimbursed by WCC through the normal channels of PharmOutcomes, Pharmacies will not need to undertake any additional admin.

The specialist smoking cessation service will be held in various community venues across the county. NCSCT practitioners will see clients on a 1:1 basis, provide NRT at the consultation and offer bespoke behaviour change support. Additional support between consultations is available digitally via the Smokefree App that is offered to all patients to maintain motivation and allow access to registered practitioners 24/7.

Everyone Health will supply each Pharmacy, if desired, with both digital and paper marketing literature (including QR codes) to help promote the new service.

Referral pathway

Everyone Health aim to make the referrals into the new service as easy as possible for busy clinicians in surgeries. Once a referral has been made, your client can expect to receive a triage call from our clinical contact centre within 48 hours.

How to make a referral:

Self-referral and via a Health Professional both accepted

Complete the professional referral section: fitterfutures.everyonehealth.co.uk

- Email: clinical.contactcentre@nhs.net
- Call: 0333 005 0092
- Text: "QUIT" to 60777 (patient only)

NRT Vouchers in Warwickshire

Pharmacies will no longer be receiving vouchers for dispensing NRT in Warwickshire. Please take this into consideration when reviewing your stock levels.

LPC Team Changes Announcement

We'd like to let you know that Claire no longer works for the LPC and going forward Eva will cover both CPA and CPHW as Services Support Officer. We are pleased to welcome Layla Novinpoor Hawkes as part of the LPC team. Layla will be joining us from June in a Services Project Support role. We wish Claire all the best on her future career path and please join us in welcoming Layla to the team.

If you have any questions or comments regarding this update, please contact the LPC Team.
Copies of our previous newsletters can be found [here](#).

CONTACT INFORMATION:

Office Phone M-F 10-3 or answer phone outside of this time: 01386 897529

Office main email: ahwlpc@gmail.com

Support Officer: eva.ahwlpc@gmail.com

Chief Executive Officer: fionalowe@nhs.net
07792970382

USEFUL LINKS:

[CPA Website](#)

[CPHW Website](#)

[PSNC Newsletters](#)

[PSNC Payment Timetable and Deadline Tracker](#)

[PSNC Important Dates and Checklist](#)