

# Services Update

March 2023 Community Pharmacy Arden

## GP-CPCS

In February we had 982 referrals and 721 of these were claimable in Feb, 73% completion rate which may increase for some late Feb referrals.

In January we had 800 referrals of which 558 were completed, 70% completion rate.

Nationally the expectation is 90% completion

### Action

1. Complete any outstanding referrals
2. Clear old referrals from system
3. Ensure PharmOutcomes is checked at least three times per day

## DMS

Our three referring hospitals – UCHW, GEH and SWFT are all referring into pharmacies through PharmOutcomes.

The numbers referred between April 22-Feb 22 are 546, 525 and 550 for UCHW, GEH and SWFT respectively.

However the numbers completed and claimed are significantly lower than expected.

### Action

1. Check you have fully process each stage of service once it is complete and marked it as completed.
2. Check for outstanding referrals on system and manage these
3. Attend our event on 28<sup>th</sup> March (details below)

<https://www.eventbrite.com/e/530506016777>



## Invitation

**NHS**  
Arden and  
Greater East Midlands  
Commissioning Support Unit



### Discharge Medicines Service (DMS) Engagement Event

Tuesday 28th March 2023

6.30 pm – 9.30 pm

Holiday Inn Coventry

M6, Jct 2. Hinckley Rd, Coventry CV2 2HP

(Food will be available from 6.30 pm, registration from 7.15 pm, main event from 7.30-9.30pm)

#### A great opportunity for pharmacy teams from all sectors to:

- Learn more about the DMS and the process from referral to completion
- Discuss and share your experiences of the service with colleagues from both primary and secondary care within your locality
- Work collaboratively with colleagues across the different sectors of pharmacy to address any issues you may have managing your patients referred into this service
  - Network with colleagues in this face-to-face event

To register your interest in attending, sign-up using the Eventbrite link:

If you have any questions, please email: [AGCSU.medicines@nhs.net](mailto:AGCSU.medicines@nhs.net)

We look forward to welcoming you to this event

## NMS

The latest NHS data shows that in October we completed **3,734 NMS** across **168 contractors**, averaging at **22/nms per contractor**

**Over 30 contractors** submitted zero claims for NMS in October

Remember NMS fits into DMS service and they can be easily offered simultaneously

At our DMS Event above, we will be highlighting opportunity for NMS at first GP script for a hospital initiated drug

### Action

1. Check your processes are capturing opportunities for sign up
2. Tie in with DMS provision

## Blood Pressure Service

The latest NHS Data shows that in November **850 blood pressure checks** and **46 ambulatory checks** were completed across **41** contractors.

We hope in the coming months we see a new service spec with different urgent referral thresholds and RegTechs able to deliver the service.

## Smoking Cessation Reminder

**A set up fee of £1000 is payable through MYS** to provide the service after pharmacy signs up and declares it has met the conditions of the service specification.

Sign up [NHSBSA website](#)

Service Specification on [NHS England website](#)

Currently no plans for trusts to refer into pharmacies but this could change