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## COMMUNITY PHARMACY ARDEN GENERAL UPDATE 23rd March 2023

Information is subject to change and is as accurate as we can ascertain at date published.

### Extended Care Tier 1 and Tier 2 2023/24 LES and PGDs published

The current LES agreements and PGDs for the NHSE Midlands Extended Care Service Tiers 1 and 2 expire shortly. Please find below the revised LES agreements and PGDs for 2023/24 for the NHSE Midlands Community Pharmacy Extended Care Tier 1 and Tier 2 services. Please note that the revised agreements take effect from the 31st March 2023.

If you wish to provide the service please sign and return to [england.pharmacy-westmidlands@nhs.net](mailto:england.pharmacy-westmidlands@nhs.net) before 31st March 2023.

Please note the new PGDs will also be uploaded onto PharmOutcomes for use from Friday 31st March 2023 onwards.

Also please note the Proformas within the 2023/2024 LES are draft and will be updated to reflect the changes to the PGDs. They will be shared for use from 31st March 2023 onwards.

If you do not plan to continue with providing any of the services you have previously signed up to, can you please advise the Pharmacy Team on [england.pharmacy-westmidlands@nhs.net](mailto:england.pharmacy-westmidlands@nhs.net)

Links to LES and PGDs:

[Community Pharmacy Extended Care Service Tier 1 LES WEST 23-24 spec FINAL](#)

[Community Pharmacy Extended Care Service Tier 2 LES WEST 2023-2024 spec FINAL](#)

[Clarithromycin for Treatment of Infected Eczema PGD FINAL v 6.0](#)

[Clarithromycin for Treatment of Infected Insect Bites PGD FINAL v 6.0](#)

[Flucloxacillin for Treatment of Impetigo PGD FINAL v 6.0](#)

[Flucloxacillin for Treatment of Infected Eczema PGD FINAL v 6.0](#)

[Flucloxacillin for Treatment of Infected Insect Bites PGD FINAL v 6.0](#)

[Hydrogen Peroxide for Treatment of Impetigo PGD FINAL v6.0](#)

[Nitrofurantoin PGD for Treatment of uncomplicated UTI in females FINAL v 6.0](#)

[Chloramphenicol PGD for Treatment of ABC FINAL v 6.0](#)

[Clarithromycin for Treatment of Impetigo PGD FINAL v 6.0](#)

### New HRT PPC guidance

Ahead of the introduction of the new Prescription Prepayment Certificate (PPC) for HRT products in April, NHSBSA has published guidance on the new procedures for pharmacy staff. PSNC will shortly publish a briefing containing supplementary information and a comprehensive set of FAQs to support contractors. You can find the NHSBSA guidance [here](#).

### PSNC Elections - voting period extended until 31<sup>st</sup> March in the West Midlands

Please be aware that due to an error where independent pharmacies in Arden did not receive their voting notices on time, the voting deadline has been extended until 12 noon on 31st March across the West Midlands. The voting portal will remain open for all West Midlands voters until this date and the results will be announced on the afternoon of 31st March. The voting for all other areas will close on the scheduled day, 24th March, and these election results will be announced as planned on or around the 28th March. More on PSNC [here](#).

### Annual Complaints Report

Each year, ending on the 31st March, pharmacies must prepare an annual complaints report. This year, rather than contractors submitting an email or paper return to NHS England, they will send out a Microsoft Form for all West Midlands Pharmacies to complete which will ask the same questions that are contained within the commonly used PSNC template. A link will be sent to all pharmacies at the end of the month, which will open on 31st March 2023 and the deadline to complete will be 30th April 2023. Look out for this email from the Pharmacy Team.

### Withdrawal of pholcodine containing medicines

The MHRA would like to inform you that announcements have been published on the gov.uk website at the following links concerning the withdrawal of pholcodine containing medicines from the market and the recall of these products from pharmacies and wholesalers:

[Drug safety update article](#)

[Recall notice](#)

### Free clinical examination skills training

Health Education England (HEE) has announced a new NHS-funded training course for 10,000 community pharmacists on clinical examination skills. The training, which will be coordinated by HEE with the Pharmacy Integration Programme at NHS England, will be provided by CliniSkills. The training will be delivered online, with optional face-to-face attendance for pharmacists who would find this beneficial. The programme will be available from 17th April 2023, with pre-registration now open to all community pharmacists. The training will run until March 2024. Find out more on PSNC [here](#).

### Easter and May Bank Holiday Opening Hours

NHS has published details about pharmacy opening hours for the upcoming bank holidays. Pharmacy contractors are expected to have updated their own NHS and DoS profiles. If your DoS Profile has not been updated, pharmacies will need to request emergency profiling changes by the DoS team by phoning 0300 0200 363. Please note: If some of the dates on the attached lists are blank, then NHS has not been notified of the opening hours.

You can find details of the opening hours on our website [here](#), including a [printable list](#) for Coventry and Warwickshire based on the data received from NHS.

### Reminder: Valproate audit data submission deadline approaching

By 31st March 2023, all contractors must have completed the 2022/23 national clinical audit on valproate over a six-week consecutive period and have submitted their data via the Valproate audit 2022/23 tab on Manage Your Service. Contractors are reminded that this is a mandatory contractual requirement. More on PSNC [here](#).

### Reminder: DMS Event 28<sup>th</sup> March 2023

The LPC is organising a contractor event for 28<sup>th</sup> March at the Holiday Inn in Coventry. The invitations have been emailed to pharmacies directly, but you can find a copy of the flyer [here](#).

Register on this Eventbrite link:

<https://www.eventbrite.co.uk/e/cpa-discharge-medicines-service-event-tickets-530506016777>

### Pharmacy Technician Research

This is an invite for pharmacy technicians to participate in an e-questionnaire, which is part of a Doctor of Clinical Education project.

The project aims to explore the experiences of pharmacy technicians participating in peer discussion as part of their GPhC revalidation.

#### Who can take part?

- Any GPhC registered pharmacy technician who has participated in peer discussion as part of revalidation. This may be as a registrant completing your own peer discussion or as a peer for a GPhC registrant.

#### What do I need to do?

- Complete an e-questionnaire on your experiences in peer discussion. We estimate this will take around 10 minutes. You can complete this anonymously.
- At the end of the e-questionnaire you can express an interest to participate in a follow-up, online interview, which will take a maximum of 90 minutes to complete.

#### What are the benefits of participating?

- You will have an opportunity to discuss your experiences of peer discussion.
- You will be contributing to an underdeveloped area of research, that of pharmacy technicians.

#### How do I take part?

- Click on the link [here](#) to access the e-questionnaire or paste this into your browser <https://forms.office.com/r/vbmudqSBEH>
- You can access the privacy notice and participant information sheet at the start of the e-questionnaire.
- You have until **5pm on the 28<sup>th</sup> April 2023** to take part – don't delay!

This is an opportunity for you to have your say and potentially improve the experiences of peer discussion for pharmacy technicians.

### Reminder: Mental Health First Aid Training: Coventry and Warwickshire

Several dates are still available for the Mental Health First Aid Training courses running in March, April and May. You can find all the details [here](#) and the direct the registration link [here](#).

If you have any questions or comments regarding this update, please contact the LPC Team.

Copies of our previous newsletters can be found [here](#).

#### CONTACT INFORMATION:

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#### USEFUL LINKS:

[CPA Website](#)

[CPHW Website](#)

[PSNC Newsletters](#)

[PSNC Payment Timetable and Deadline Tracker](#)

[PSNC Important Dates and Checklist](#)