



COMMUNITY PHARMACY ARDEN GENERAL UPDATE 25th January 2023

Information is subject to change and is as accurate as we can ascertain at date published.

Important Update in relation to updates and contacting the Community Pharmacy Arden, Herefordshire & Worcestershire



We are delighted to let you know that Zoe, who has been managing the communications and looked after you all over the last few years is expecting a baby girl in February. I am sure you would all like to join with us and thank her for all her hard work and support. We are obviously going to miss Zoe and her knowledge and experience hugely. So, while Zoe is on maternity leave, we will be changing some of the ways we do things to make sure we can still support and keep you informed in Zoe's absence. We do have the added resource of our Services Officers.

General Updates – we will aim to send out once a fortnight towards the middle of the week – and will be via email and copies will be available on the LPC website. These will be contractual, local NHS and other reminders and information.

Services Updates – these will be separate and cover national and local services – these will be initially sent out on a bimonthly basis, although we will move to monthly if needed. They will be emailed, and copies will be available on the LPC website. We would be glad to include best practice, hints and tips, etc so please do share with any photos, etc to put in the updates. Any help or advice around services please contact Claire or Eva directly or through ahwipc@gmail.com .

Urgent Communications – we will still send anything urgent / timebound outside of these two main communications.

You will still be able to contact us: we have a number of emails which you may have used in the past and whilst we will still keep an eye on these, we ask that you try and use ahwipc@gmail.com for the majority of your queries. The office will for the most part be manned Monday – Friday covering core hours 10-3, with answerphone outside of this. We would be welcome calls or for you to drop in (please phone ahead in case we are out and about). Anything urgent – message Fiona on 07792970382 or email fionalowe@nhs.net .

Websites – Susan has done a great job updating CPA website in line with PSNC websites. CPHW will be updated to that format over the next three months. We will have a member only section eventually where we can put confidential / non-public facing information.



Contact Information:

Office Phone M-F 10-3 or answer phone outside of this time: 01386 897529

Office main email: ahwipc@gmail.com

Support Officers: Eva.ahwipc@gmail.com and Claire.ahwipc@gmail.com

Chief Executive Officer fionalowe@nhs.net 07792970382

USEFUL LINKS:

[Arden LPC – Representing Community Pharmacies in Coventry & Warwickshire \(communitypharmacy.org.uk\)](https://communitypharmacy.org.uk)

[HW LPC Website Home Page](#)

[News - PSNC Website PSNC Payment Timetable and Deadline Tracker](#)

LPC Office: Unit 24 Basepoint Business Centre; Crab Apple Way, Vale Park, Evesham, WR11 1GP

Office Phone: 01386 897529; ahwipc@gmail.com; <https://arden.communitypharmacy.org.uk> ; <https://hwipc.co.uk>



[Online non-prescription ordering service](#)

Please be aware that Coventry and Warwickshire ICB are going to trial ONPOS rather than fp10 for dressings in North Warwickshire. We are just waiting for confirmation of which two PCNs the trial will take place, and will then update you accordingly.

[Register for our 2023 Data Security and Protection Toolkit Workshop](#)

PSNC will be holding a webinar on Thursday 23rd February at 7pm to help contractors to complete the Data Security and Protection Toolkit for 2022/23. During the webinar, representatives from PSNC and NHS Digital will discuss the Toolkit questions, talk delegates through the available guidance materials and answer questions about making the declaration.

[Register for the webinar](#)

[PQS Declaration period](#)

Please be reminded that the PQS declaration period is open **between 9am on Monday 6th February 2023 and 11.59pm on 3rd March 2023**. Contractors must have evidence to demonstrate meeting the gateway criteria and the domains that they have claimed for **by the end of 31st March 2023**.

For important dates relating to the PQS please click [HERE](#).

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