

Extended Care Services




Extended Care Services should be provided each day. If there is not trained pharmacist available then you must let surgeries know


If pharmacy can't provide service: Onwards referral to another pharmacy provider rather than back to GP . [Link](#)

Providing Tier 1-3 Services in

1. Tier 1-3 service referrals may come through CPCS on PharmOutcomes (PO)
2. If you provide the service (Tier 1, 2 or 3) then enrol patient in service and fill in form during consultation on PO
3. Record supply of products if indicated
4. Label products appropriately and counsel patient. Drug Tariff price of product + vat and £3 professional fee will be claimed against products supplied through service.
5. Seven days later you must do a follow-up call. This is essential to get the **£17 payment** for the service


Extended Care Service PGDs Tier 1


Conjunctivitis treatment for 3 months to 2 years olds 
Treatment: advice and chloramphenicol drops/ointment if required
Main exclusions: aged 2 or over (can purchase product) and more severe presentations or ocular complications


UTI for females 16-64 
Treatment: nitrofurantoin
Main exclusions: age, gender, pregnant or breastfeeding, flu like symptoms, renal impairment, immunocompromised patients or those with complex multiple morbidities.

Otitis Media Treatment for 3 months to 16 years old 
Treatment: Pharmacist uses otoscope to look into affected ear(s). 1st line treatment is pain relief. 2nd line treatment is Otigo.
Main exclusions: age, glue ear, discharge from ear, constant pain, tenderness behind ear, fever over 39°C, hearing loss in one ear, recurrent ear infections over past 6 months, evidence of foreign body in ear, hypersensitivity to active ingredients or excipients in Otigo™

Extended Care Service PGD Tier 3

Impetigo 
Treatment: 1st line hydrogen peroxide cream, 2nd line flucloxacillin or clarithromycin
Main exclusions: under 1 year old, signs of sepsis, immunocompromised, recurrent infection, severe inflammation, painful lesions, bullous impetigo

Infected Insect Bites 
Treatment: flucloxacillin or clarithromycin
Main exclusions: under 1 year old, signs of sepsis or systemic illness, immunocompromised, pregnant or breastfeeding, already taking oral antibiotics, blackening of skin, numbness of skin, facial cellulitis, renal and/or hepatic impairment.

Infected Eczema 
Treatment: flucloxacillin or clarithromycin
Main exclusions: under 1 year old, signs of sepsis or systemic illness, severe eczema, immunocompromised, pregnant or breastfeeding, already taking oral antibiotics, significantly inflamed or painful lesions, renal and/or hepatic impairment.

Extended Care Service PGDs Tier 2a