

## PRIVACY NOTICE



Community Pharmacy Arden, Unit 24 Basepoint Business Centre; Crab Apple Way, Vale Park, Evesham WR11 1GP

### **To patients and community pharmacies**

We may process limited patient health information as part of locally commissioned services carried out by community pharmacies to assist with payment and management by collating limited health data from community pharmacies and providing this to the commissioner (the person paying for the service, for example NHS England or a Local Authority).

- we provide such limited health data only to the service commissioner and nobody else.
- no patient names are identified in this data

### **To community pharmacies**

We process your personal data (as well as your community pharmacy data), for example, your name, address, contact details and appropriate information for payment of the levy to represent and support you, as outlined in the LPC constitution in order to:

- provide information to you about training events, news, services, etc;
- inform you about regulatory issues, best practice and patient safety;
- provide your details, as appropriate, to NHS England, NHS Business Services Authority, Primary Care Support England, Commissioners of NHS and Public Health services, the Pharmaceutical Services Negotiating Committee, as well as to those who assist the management of the LPC and other organisations for mutual support and advice.

We hold your information for as long as advised by the NHS or, if you are with a community pharmacy, for 7 years. You have a right to request a copy of the information we hold about you, generally without charge. You may seek to correct any inaccurate information.

We process your personal data in the performance of a task in the public interest, for the provision of healthcare and treatment and for the management of health data and healthcare systems. An appropriate person is responsible for the confidentiality of your health data. You may object to us holding your information. You may also lodge a complaint with the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF. Please ask if you need more information.