



People going to urgent treatment centres or A&E with minor illness symptoms or needing an urgent supply of regular medicines can now be referred to a pharmacy for a convenient same day consultation with a pharmacist.





Patient arrives at UEC setting for help with minor illness/urgent medicine supply.

Assessment with member of staff and agrees to referral to a pharmacy for same day consultation and details sent to pharmacy.

Patient arrives at pharmacy seen by pharmacist and helped.

Pharmacist emails GP surgery to update them of outcome. Patient arrives back home happy, with a cup of tea!