

Vernacare email sent to Contractors:

Dear '*Customer name*'.

Welcome to Vernacare who are your new needle exchange suppliers.

You are now set up on the Vernacare online Fcom ordering portal for needle exchange.

Web link to fcom online ordering portal: <https://fcom.uk/login>

Your login details are:

Username: '*username*'

Password: '*password*'

Please see attached the Fcom user guide – GPOO83\_B29\_01

The attached visual displays show you the contents of the new Vernacare packs which are equivalent to the previous packs you were supplied by Orion Medical, there are slight differences in names, terminology and appearance:

**Previous**

**Packs**

OMP530 1ml Red pack

OMP531 2ml Blue Pack

OMP532 2ML White pack

**New Packs**

X777C 1ml Yellow Pack

X583C 2 ml Blue Pack

X704C 2 ml Green PIEDS Pack

***Please submit ALL orders from the 1st March 2022 through Vernacare fcom. All orders submitted to Orion as of 1st March cannot be fulfilled.***

*Your local CGL service who manages the needle exchange contract are CGL Warwickshire 01926 353513*

*Vernacare do not manage your sharps waste disposal. Your sharps waste disposal will remain with current provider 'Sustainable waste'. For any sharps waste disposal requirements please email: [waste.cgl@sustainable-advantage.com](mailto:waste.cgl@sustainable-advantage.com)*

*For general enquiries, ordering & deliveries please contact customer care team on 01495 235800 or [nxsales@vernagroup.com](mailto:nxsales@vernagroup.com)*

*For all other enquiries please contact Grant Henderson [grant.henderson@vernagroup.com](mailto:grant.henderson@vernagroup.com) 07917634657*